



LONG ISLAND'S LARGEST AND MOST TRUSTED
PLUMBING COMPANY SINCE 1952. A JARAY
CUSTOMER SINCE 1998.



FAMHOST FAMILY OF HOSTED APPLICATIONS
2030 S MEAD ST, WICHITA KS 67211
PHONE: **800-658-1676**
FAX: 800-858-2397

BARBARA BALL (EXTENSION 6017)
NATIONAL SALES MANAGER - OKLAHOMA CITY
HORSE WHISPERER AND MOTHER OF 2 DAUGHTERS IN COLLEGE

BRIAN KIMMEL (EXTENSION 6001)
WEB APPLICATION DEVELOPER - WICHITA KS
ALWAYS TRYING TO FIGURE OUT HOW STUFF WORKS

CODY COX (EXTENSION 6016)
WEBSITE DEVELOPER - WICHITA KS
GETTING MARRIED IN AUGUST

COZETTE CONATSER (EXTENSION 6004)
COMMUNICATIONS DIRECTOR - WICHITA KS
MOTHER OF 2 GROWN CHILDREN AND NOW HAS A CAT

GLEN BAKER CPA (EXTENSION 6009)
CFO / CONTROLLER - WICHITA KS
HELPS HIS WIFE (AND PAUL) STAY GROUNDED

JACK HUBER (EXTENSION 6007)
NATIONAL MARKETING MANAGER - WICHITA KS
4 CHILDREN - FISHERMAN AND POET

JANE JANTZ (EXTENSION 6010)
PRESIDENT AND FOUNDER OF JARAY - WICHITA KS
CHIEF PROGRAMMER, 4 CHILDREN (ALL COMPUTER SAVVY)

JOHN MASON (EXTENSION 6008)
TECHNICAL SUPPORT MGR - WICHITA KS
3 CHILDREN AND PASTORS A CHURCH

KAREN METCALFE (EXTENSION 6020)
NATIONAL TRAINING DIRECTOR - MISSION VIEJO, CA
MOTHER OF 2 GROWN CHILDREN - NO GRANDCHILDREN YET

LISA FARMER (EXTENSION 6005)
GRAPHIC DESIGNER - WICHITA KS
DISSECTS CADAVERS - GOING TO GRADUATE SCHOOL

PAUL FARMER (EXTENSION 6002)
PRESIDENT AND FOUNDER FAMHOST - WICHITA KS
LOVES THE LORD, HIS WIFE, CHILDREN, GRANDCHILDREN & WORK

RICK KLINGE (EXTENSION 6003)
CHIEF INTEGRATION OFFICER - WICHITA KS
10 YRS WITH FAMHOST, CURRENTLY FINISHING HIS PHD

RON MASON (EXTENSION 6006)
JARAY SUPPORT MANAGER - WICHITA KS
17 YRS WITH JARAY, 4 CHILDREN, 5 GRANDCHILDREN

SHIRLEY FARMER (EXTENSION 6002)
VICE PRESIDENT FAMHOST - WICHITA KS
PAUL'S WIFE FOR 40+ YEARS, GRANDMOTHER & PRAYER WARRIOR

WWW.FAMHOST.COM | INFO@FAMHOST.COM



Workstations on the Famhost system do not have to be physically located in the same building, city, or even state, country or continent, yet they all have instant access to the same data - in real time.

Servers are located in a secure hosting facility with redundant Tier-1 Internet connections to ensure that you can always connect and your data is safe.

Run Your Business from Anywhere!

- ◆ SECURITY
- ◆ LOWER IT COSTS
- ◆ 24x7 SUPPORT
- ◆ EASIER DEPLOYMENT
- ◆ ALWAYS ONLINE
- ◆ ACCESS ANYWHERE
- ◆ ANYTIME!



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famhost[®]
FAMILY OF HOSTED SYSTEMS



JaRay® Software is a complete management program designed for service companies and is used by most major Roto-Rooter franchisees internationally.

PLUMBING, HVAC, ELECTRICAL, HOME INSPECTION, DRAIN CLEANING SOFTWARE SOLUTIONS

- ▶ DISPATCHING
- ▶ SCHEDULING
- ▶ MARKETING
- ▶ FOLLOW UP
- ▶ CALLER ID
- ▶ TIME TRACKING
- ▶ PAYROLL (MULTI-COMMISSIONS & HOURLY)
- ▶ PREVENTATIVE MAINTENANCE CONTRACTS
- ▶ AUTOMATIC BILLING W/ DIFFERENT CYCLES
- ▶ ACCTS RECEIVABLE & ACCOUNTING
- ▶ SHARED & PERSONAL CALENDARS
- ▶ BILLING & PURCHASE ORDERS
- ▶ PROPOSALS & BID TRACKING
- ▶ INVENTORY / EQUIPMENT / WARRANTIES
- ▶ MANAGEMENT & SALES TICKLERS
- ▶ COMPLAINT / COMPLIMENT TRACKING
- ▶ SALESMAN TRACKING & APPT SCHEDULING
- ▶ INTER-OFFICE COMMUNICATIONS
- ▶ CALLBACK/RECALL TRACKING
- ▶ USER DEFINED GRAPHS & REPORTS
- ▶ GPS TRACKING & TRUCK MAINTENANCE
- ▶ INTEGRATED MAPPING & ADDRESS GEOCODING
- ▶ LINKWRITER DIGITAL PEN INTERFACE
- ▶ CREDIT CARD PROCESSING
- ▶ INTEGRATED SCANNING, PAGING, & EMAIL
- ▶ MULTIPLE USER SECURITY LEVELS
- ▶ RUN MULTIPLE COMPANIES

"JaRay enables us to customize how we classify revenues. We can even have multiple income codes on each job so that we can analyze which products and services are most profitable." - Jane Plous, Hudco Inc. (Hudco operate Roto-Rooter® branches in Kansas City, Albuquerque, Omaha, & Springfield)

- ▶ GET THE PAPERWORK BEFORE THE DRIVER LEAVES THE JOBSITE!
- ▶ ELIMINATE MAILING, FAXING & SCANNING
- ▶ EASY TO DEPLOY - VERY LITTLE TRAINING
- ▶ IMPROVE CUSTOMER SERVICE
- ▶ INCREASE PRODUCTIVITY
- ▶ WORKS WITH MOST LEADING HANDSETS AND PORTABLE COMPUTING DEVICES
- ▶ AUTOMATIC TIMESTAMP INSURES ACCURACY!
- ▶ AFFORDABLE
- ▶ RELIABLE
- ▶ CONVENIENT
- ▶ MOBILE!



The Linkwriter Wireless Pen automatically sends the paperwork from the jobsite to your computer, email or database. Before the driver leaves the jobsite, the paperwork is transmitted and entered into the system and a digital copy is attached to the customer record.

Enables true point of sale inventory. Reads barcodes. Automatically send Proposals, Invoices, Inventory Forms, Time sheets, Drawings, and other forms from the field to the office. Even Processes Credit Cards!

Enables coaching and confirming information before the driver leaves the jobsite. Eliminates waiting on paperwork. Virtually anything you can do on paper, you can do in real time with the Linkwriter! Automatically send forms to different email addresses. Automatically attach pictures taken with a digital camera to the jobsite information.

We saved 12% on our Insurance Premiums when we installed the GPS Cop!
- Kris Hessinger - Roto-Rooter Manager

GPS Cop - Vehicle Tracking shows exact location and speed of your vehicles on the same map as the jobs in real-time! See the closest truck to the job by type.

Maintenance package tracks up to 20 maintenance functions based on mileage or date. The system tracks who the equipment is checked out to and any work done. Attach digital pen forms, scanned documents and pictures. Track warranties, lease information, and more. Reports show how much each vehicle costs for any date range.

Equipment attached to vehicles can also be tracked for maintenance, so if they have pumps, generators, etc., you will know the service history and requirements.

Realtime dashboard updates all vehicle statuses every 15 seconds. Mapping is included and updated automatically every 3 months.

- ▶ HISTORY RECORD OF EXACT LOCATIONS AND SPEED
- ▶ REALTIME DISPATCH CLOSEST TRUCK TO THE JOBSITE
- ▶ MONITOR DRIVING BEHAVIOR FOR COACHING
- ▶ ROUTES, IDLE TIME, STOPS, SPEEDS, EQUIPMENT USE
- ▶ REDUCES FUEL CONSUMPTION
- ▶ REDUCES PRIVATE USE
- ▶ REDUCES OVERTIME
- ▶ END-USER CUSTOMIZABLE REPORTS
- ▶ GEOFENCING AND ALERTS
- ▶ STAND-ALONE OR INTEGRATED
- ▶ INCREASES PRODUCTIVITY
- ▶ IMPROVES SAFETY
- ▶ IMPROVES CUSTOMER SERVICE
- ▶ THEFT RECOVERY
- ▶ TIMECARD VALIDATION

